

WHY AIG?





Property



Marine



Casualty



Environmental



Group PA & Travel



Financial Institutions



Management Liability



Cyber



**Professional Indemnity** 



Multinational





## How can we help? WHY AIG?



Our GCC & North Africa Property team underwrites risk across a wide range of industry segments. To help our brokers win and retain business with AIG, here are some of our underwriting "sweet spots" and market differentiators.

## **Underwriting Sweet Spots**

In our wide and varied portfolio, some sectors present exceptional growth opportunities

**Financial Institutions** 



**Commercial Property** 



Communications



Education





**Terrorism Protection** 



Infrastructure



Manufacturing

- Multinational
- Major Accounts
- Middle Market
- Captive & Fronted Programmes
- Private Finance Initiatives

## AIG Property Differentiators





 After coverage for a large property loss is confirmed we advance up to 50% of the agreed loss estimate within 7 days.



#### **Global Risk Engineering**

- · Extensive network of property risk engineers.
- · Industry and sector specialists.
- · Help clients avoid and minimise
- · Insights for clients about their potential vulnerabilities.



#### **Multinational Excellence**

- · Significant investment in technology and processes to get global policy issuance prior to inception.
- Tools and tech to give Risk Managers insights across global portfolios.
- · See www.aig.com/ multinationalplaybook

#### **Timely Multinational Policy Issuance**

- · Contract certainty
- Local compliance
- Alignment between client's operations
- · Early premium allocations
- Reduced rework, minimise cover gaps

## Our Property Team

#### Amer AbdulHadi

Deputy Head of Property EMEA Head of Property GCC North Africa and Sub Saharan Africa T: +971 4 509 6243 M: +971 56 681 5320 E: Amer.Abdulhadi@aig.com

#### Simeon Gushev

Technical Underwriting Manager FAC Reinsurance T: +971 4 5096261 M: +971 56 682 3658 E: Simeon.Gushev@aig.com

#### Sameer Mir

Senior Property Underwriter FAC Reinsurance M: +971 56 318 8345 E: Mir.Sameer@aig.com

#### Rana El-Husseini

Senior Property Underwriter FAC Reinsurance T: +971 54 583 4210

E: Rana.El-Husseini@aig.com

#### Rana Nasr

Senior Property Underwriter FAC Reinsurance T: +971 4 5096029 M: +971 54 289 3542 E: rana.nasr@aig.com

This document is intended for marketing purposes only. Terms and conditions apply.





We have long-established Marine insurance operations in GCC & North Africa, market leading capacity and outstanding global marine claims capabilities. To help our brokers win and retain more marine business with AIG, here are some of our underwriting sweet spots and Marine market differentiators, along with some of our Marine leaders dedicated to help you.

## **Underwriting Sweet Spots**

#### Preferred Clients



Cargo



- Petrochemical Traders
- Agri Commodity Traders



Logistics



• SME, Regional, Multinational/Global logistics companies



**Specialty Marine** 



• Project Cargoes and Delay In Start Up

### AIG Marine Differentiators



#### **Loss Control**

- World-class team of Marine Risk Consultants worldwide.
- Experienced master mariners, to help clients identify exposures and minimise their risks.



#### **General Average**

• AIG Marine is able to issue a single global average bond.



#### **Local Claims Handling**

- Our global marine claims team handles claims onsite worldwide.
- · Rapid handling and settlement process for claims.

#### Our Marine Team

#### Jinto Hanley

Head of Marine, GCC & North Africa T: +971 4 5096161 M: +971 56 683 2476 E: Jinto.Hanley@aig.com

#### Amanda El-Shakankiri

Head of Marine FAC Reinsurance T: +971 4 5096162 M: +971 56 216 7055 E: Amanda.Elshakankiri@aig.com

This document is intended for marketing purposes only. Terms and conditions apply.



WHY AIG?



Our GCC & North Africa Casualty team embraces a range of underwriting capabilities from WC/EL, DBA, PL and Products Liability to Environmental, Motor, Contaminated Products and Excess Liability. To help our brokers win and retain more business with AIG here are some of our underwriting "sweet spots" and market differentiators along with our Casualty team dedicated to help you.

## Casualty Underwriting Sweet Spots

#### Our Products

- · Commercial General Liability
- GL Plus (General Liability + Pollution + CGL)
- · Workmen's Com / Employer's Liability
- Defense Base Act
- Contaminated Products Insurance
- **Environment Impairment Liability**
- Excess / Umbrella Liability

#### **Preferred Clients**



Real Estate & Finance



Service Industry



Product Related Exposures



Construction & Energy



Utilities



Education



OMANAGEMENT



#### **CAUTION (CGL)**

- Pharmaceuticals
- Aircraft & Aerospace Products
- Healthcare
- Mining
- Tobacco & Cigarette

## **AIG Casualty Differentiators**



#### **Liability Claims**

Our award-winning Liability claims team: with outstanding technical expertise and are highly responsive throughout the claims process.



#### Market Leader in Energy / **Construction Liability**

AIG is a market leader in providing solutions for Energy / Construction Liability Risks.



#### Geographical **Underwriting Expertise**

We underwrite risks across the GCC and Levant, Francophone and Arab Africa and Turkey &



#### **Broad Appetite**

We have one of the broadest appetites in the market, allowing us to better service our clients needs



#### **Empowered Underwriters**

Our expert underwriters are empowered to take quick decisions, ensuring a fast turnaround time when servicing our clients.

## Our Casualty Team

#### Girdhari Lalchandani

Head of Casualty GCC & North Africa T: +971 4 509 6281 M: +971 56 681 6470 E: Girdhari.Lalchandani@aig.com

#### Roger Thevarajah

Head of Casualty FAC Reinsurance T: +971 4 509627 M: +971 56 401 8626 E: Roger.Thevaraiah@aig.com

#### Mohamad A. Halwani

Deputy Head of Casualty - FAC Reinsurance, GCC & North Africa T: +971 50 941 7649 M: +971 554540586 E: mohamad.halwani@aig.com

#### Ceren Bolucek

Senior Casualty Underwriter FAC Reinsurance M: +971 50 952 3528 E: ceren.bolucek@aig.com

#### Sara Alem

Senior Casualty Underwriter Casualty Underwriter - FAC Reinsurance, GCC & North Africa M +971 54 289 3543 E: Sara.Alem@aig.com

This document is intended for marketing purposes only. Terms and conditions apply.



WHY AIG?



At AIG, we're really proud of our flexible and diverse product offering as well as our specialist Environmental claims team, ready to respond to clients' needs. To help our brokers win and retain more business with AIG here are some of our underwriting "sweet spots" and market differentiators along with our Environmental team dedicated to help you.

## **Environmental Underwriting Sweet Spots**



Manufacturing:

- Paper

- Metal

- Chemical

- Pharmaceutical - Electrical

- Machinery

حد

Construction



Real Estate



**Multinational Organisations** 



Civil Engineering & Demolition



Renewable Energy



Transportation



Water / Wastewater Treatment

#### **Preferred Clients**

All client segments from small single-scale operations through to multinationals.



#### **CAUTION**

- Onshore & Offshore energy exploration
- Below ground mining operations

EIL covers businesses' liabilities for contamination, pollution, environmental damage and much more.

- Included, complimentary services to help mitigate risks
- Reduce future claims with advice from our expert claims team
- Tailored solutions for specific and unique needs
- Clean up costs included for clients' own properties

## AIG Environmental Differentiators



#### Local Expertise

A specialised, dedicated team based in GCC & North Africa with expertise in multinational, construction, real estate, energy and more. We have the added benefit of being able to draw upon our international network of over 30 underwriters across more than 20 countries.



#### **Dedicated Claims Team**

Our clients and brokers are supported by a dedicated Environmental claims team. Experts in their field, they can handle all types of claims, from the smallest through to the most complex and major risks.



#### Geographical Underwriting Expertise

We underwrite risks across the GCC and Levant, Francophone and Arab Africa and Turkey & CIS



#### **Broad Appetite**

We have one of the broadest appetites in the market, allowing us to better service our clients needs.



#### Empowered Underwriters

Our expert underwriters are empowered to take quick decisions, ensuring a fast turnaround time when servicing our clients.

#### Our Environmental Team

#### Girdhari Lalchandani

Head of Casualty, GCC & North Africa T: +971 4 509 6281 M: +971 56 681 6470

E: Girdhari.Lalchandani@aig.com

#### Roger Thevarajah

FAC Reinsurance
T: +971 4 509627
M: +971 56 401 8626
E: RogerThevaraiah@aig.com

This document is intended for marketing purposes only. Terms and conditions apply.



WHY AIG?



We have long been a leading insurer of Financial Institutions, with an extensive product set, global reach, outstanding claims capabilities and a proven track record of tailoring bespoke solutions for some of the worlds' greatest Financial Institutions. To help our brokers win and retain more business with AIG, here are some of our underwriting sweet spots and market differentiators, along with some of our Financial Institutions team dedicated to help you.

## Financial Institutions Underwriting Sweet Spots



**D&O** 



Crime



**Employment Practices Liability** 



**Pension Trustee** Liability



**Professional** Liability







**Insurance Companies** 



Asset Management



All Sizes **Worldwide Locations** 



#### **CAUTION**

- Life Companies
- Large Private Equity (especially dividend recap)

#### Combinations of offerings driven by client need

Captive services

Multinational programmes

Client partnership

Information sharing

Risk analytics

Product driven

Manuscripted wordings

Claims experience

### AIG Financial Institutions Differentiators



#### FI Expertise

- Vast Financial Institutions underwriting expertise.
- Great support for our brokers e.g. in client meetings.
- Dedicated experts in sub-sectors (e.g. Tier 1 banks, insurance companies, asset management, SMEs).



- Our multinational capabilities are a major asset in the Financial Institutions
- Allows us to provide solutions for global institutions' complex requirements.
- E.g. cross class multinational programmes, global claims services, captive fronting arrangements.



- Strong and experienced Financial Institutions claims experts across EMEA.
- Supported by global networks of claims experts to service clients in their local jurisdictions.



Light Touch

#### **Dedicated Client Engagement**

- Dedicated client engagement manager for financial institutions.
- Coordinates products and services across disciplines and geographies.
- · Allows a seamless AIG Financial Institutions proposition.

#### Our Financial Institutions Team

Ahmad El Tawil

Head of Distribution. Financial Lines EMEA T: +971 4 509 6250 M: +971 56 400 1625

E: Ahmad.Eltawil@aig.com

Jessica Mulcahy

Financial Lines Underwriting Manager FAC Reinsurance T: +971 4 5096248 M: +971 50 790 5028 E: <u>Jessica.Mulcahy@aig.com</u> Marvin Mupal

Senior Financial Lines Underwriter FAC Reinsurance T: +971 4 5096171 M: +971 56 522 4791 E: Marvin.Mupal@aig.com Elie Oussi

Financial Lines Underwriter FAC. Reinsurance T: +971 4 509 6260 M: +971 56 411 9617 E: Elie.Oussi@aig.com

Christine B. Beltran

Financial Lines Underwriter FAC Reinsurance T: +971 4 509 6172

E: Christine.Beltran@aig.com

Phillip Andrewspound

Financial Lines Underwriter -FAC Reinsurance M: +971 56 996 5743

E: Phillip.Andrewspound@aig.com



## How can we help? WHY AIG?



As the world's leading Management Liability insurer we have a full range of products and supporting services for clients of all shapes and sizes. To help our brokers win and retain more business with AIG, here are some of our underwriting sweet spots and market differentiators, along with some of our Management Liability team dedicated to help you.

## Management Liability Underwriting Sweet Spots



Directors & Officers Liability



Very broad appetite

Primary and excess



Businesses in all industrial sectors of all sizes



Side A



**Pension Trustee Liability** 





Employment Practices Liability





- Stand-alone Crime
- **US Initial Public Offerings**

#### CorporateGuard

Flagship Management Liability protection for US and non-US listed

- Clients with deep understanding of their Management Liability
- Clients with strong investor communications
- Clients proactive at board level on emerging risks

## AIG Management Liability Differentiators



#### Claims First

- Outstanding depth and breadth handling Management Liability claims.
- Wherever clients have a Management Liability claim, we will have seen something similar



#### **Underwriting Expertise**

- Long history of writing Management Liability insurance for many clients.
- · Accomplished at explaining potential management liabilities and how we can protect against them.



#### **Best In Class Protection**

Continue to enhance our Management Liability protection to address clients' changing landscapes.



#### **Multinational Footprint**

- We can issue Management Liability policies throughout the world for our clients with overseas operations.
- Backed by global network of Management Liability underwriters and claims handlers to service clients locally.

## Our Management Liability Team

#### Ahmad El Tawil

Head of Distribution. Financial Lines EMEA T: +971 4 509 6250 M: +971 56 400 1625

#### E: Ahmad.Eltawil@aig.com

#### Jessica Mulcahy

Financial Lines Underwriting Manager FAC Reinsurance T: +971 4 5096248 M: +971 50 790 5028 E: <u>Jessica.Mulcahy@aig.com</u>

#### Marvin Mupal

Senior Financial Lines Underwriter FAC Reinsurance T: +971 4 5096171 M: +971 56 522 4791 E: Marvin.Mupal@aig.com

#### Elie Oussi

Financial Lines Underwriter FAC Reinsurance T: +971 4 509 6260 M: +971 56 411 9617 E: Elie.Oussi@aig.com

#### Phillip Andrewspound

Financial Lines Underwriter -**FAC Reinsurance** M: +971 56 996 5743 E: Phillip.Andrewspound@aig.com

#### Christine B. Beltran

Financial Lines Underwriter **FAC Reinsurance** T: +971 4 509 6172 E: Christine.Beltran@aig.com

This document is intended for marketing purposes only. Terms and conditions apply.



WHY AIG?



As one of the largest and most experienced cyber insurance teams in the market, we have a broad risk appetite to support our brokers in this rapidly expanding space. To help our brokers win and retain more business with AIG, here are some of our underwriting sweet spots and market differentiators, along with some of our Cyber insurance team dedicated to help you.

## Cyber Underwriting Sweet Spots



#### CyberEdge®

Our core Cyber product:

- 1st Party Costs + market leading event management services (first response, legal, IT, data restoration, public relations, notification costs, etc.)
- 3rd Party Liabilities
- Cyber Extortion
- Network Interruption
- · Digital Media Liability



#### **Preferred Clients**

Very broad underwriting appetite for cyber risks across profession, occupation, client segment and geographies



Nearly all industry sectors



Businesses of all sizes from SMEs (AIG One) to Large Multinationals



#### CAUTION

- Credit rating agencies
- Social media platforms
- Crypto currencies / brokers
- DNA testing / advising

## AIG Cyber Differentiators



#### Cyber Expertise

- Deep experience underwriting cyber risks and handling cyber claims.
- Enables us to deliver high quality advice and support to brokers.



#### **Global Capabilities**

- · We can issue cyber insurance policies in over 60 countries around the world.
- Strong support for brokers' multinational and international clients
- Successful track record tailoring cyber cover for their specialist requirements.



#### **Smart Cyber Application**

- Smart cyber proposal form adapts to clients' sector, size, and cyber exposures.
  - Generates immediate summary report of the client's cyber maturity.
  - More detail post-bind including cyber risk scores, scenario likelihoods and priorities.



#### The Cyber Peril

- · A stand-out strength compared to many competitors.
- An important trend as systems, processes and devices become inextricably linked



#### **Claims First: Response**

- Tried and tested "First Response" immediate IT, forensic and legal help after a breach.
- Claims First: Prevention.
- Includes vulnerability scanning, malicious IP blocking, cyber prevention training.
- Helps prevent a cyber loss from happening in the first place.

## Our Cyber Team

#### Ahmad El Tawil

Head of Distribution. Financial Lines EMEA T: +971 4 509 6250 M: +971 56 400 1625 E: Ahmad.Eltawil@aig.com

#### Jessica Mulcahy

Financial Lines Underwriting Manager FAC Reinsurance T: +971 4 5096248 M: +971 50 790 5028 E: Jessica.Mulcahy@aig.com

#### Marvin Mupal

Senior Financial Lines Underwriter FAC Reinsurance T: +971 4 5096171 M: +971 56 522 4791 E: Marvin.Mupal@aig.com

### Phillip Andrewspound

Financial Lines Underwriter -FAC Reinsurance M: +971 56 996 5743 E: Phillip.Andrewspound@aig.com

This document is intended for marketing purposes only. Terms and conditions apply.



## How can we help? WHY AIG?

## Professional Indemnity

We have successfully delivered Professional Indemnity Solutions to businesses for many years, by consistently offering broad coverage and significant levels of capacity, from sole practitioners to multinationals. To help brokers win and retain more business with AIG, here are some of our underwriting sweet spots and market differentiators, along with some of our Professional Indemnity team dedicated to help you.

## Professional Indemnity Underwriting Sweet Spots



**Technology Companies** 



**Employment Agents** 



**Management Consultants** 



Media/PR Companies



Wide Professional Indemnity appetite from traditional classes to technology exposures.



#### CAUTION

- Surveyors
- Valuers
- **Design and Construct**
- · Engineering companies
- Solicitors
- Accountants
- **Architects**
- Legal Services



risk-managed firms considered.



Client segments of all sizes from sole-traders to large multidisciplinary firms.

## AIG Professional Indemnity Differentiators



#### **Managing Complexity**

- Outstanding capabilities tailoring clients' coverage around complex needs
- Especially larger and more geographically diverse clients.
- From particular contract limits to prescribed notification procedures.



#### Multinational

- We can issue local Professional Indemnity policies throughout the world
- An array of global clients from architects to engineers.
- Strong business retention due to our unbeatable worldwide service.



#### A Dependable Partner

- Broad risk appetite and longstanding market presence.
- A valuable and dependable trading partner for our brokers.
- Stable and consistent partner as the PI market evolves.



#### **Claims Expertise**

- Highly experienced claims handlers across wide range of professional sectors.
- Global footprint means we can pay claims locally.

## Our Professional Indemnity Team

#### Ahmad El Tawil

Head of Distribution. Financial Lines EMEA T: +971 4 509 6250 M: +971 56 400 1625 E: Ahmad.Eltawil@aig.com

#### Jessica Mulcahy

Financial Lines Underwriting Manager FAC Reinsurance T: +971 4 5096248 M: +971 50 790 5028 E: Jessica.Mulcahy@aig.com

#### Marvin Mupal

Senior Financial Lines Underwriter FAC Reinsurance T: +971 4 5096171 M: +971 56 522 4791 E: Marvin.Mupal@aig.com

This document is intended for marketing purposes only. Terms and conditions apply.





We have tremendous expertise in Group Personal Accident (PA) and Travel Insurance for businesses of all shapes and sizes. To help our brokers win and retain more business with AIG, here are some of our underwriting sweet spots and market differentiators, along with some of our Group PA & Travel team dedicated to help you.

## Group PA & Travel Underwriting Sweet Spots



#### Group A&H/Travel

- Businesses with strong credit management fundamentals
- Strong balance sheet and appetite for risk sharing through aggregated first loss policy structure
- Multinational companies trading through multiple entities worldwide



#### **Distribution Channels**

- · Broker / Intermediary
- Cedant

#### **Preferred Clients**

- ✓ All industrial sectors
- ✓ Businesses of all sizes from SMEs to multinationals, subject to a minimum of 10 employees

#### **A&H/Travel Solutions**

- Group PA & Group Travel
- · In-house assistance company
- Worldwide security expertise

## Leading "People Risk"

- Personal Accident
- (\sqrt{)} Medical
- √ Assistance
- Personal Possessions
- √ Terrorism
- Evacuation
- Riot
  - Threat of Violence... and many more

## AIG Group PA & Travel Differentiators



## Geared Up For Regional Growth

- Dedicated A&H/Travel team collaborating to meet clients needs.
- Strong support for brokers' regional growth and client servicing.



#### **Underwriting Expertise**

- Highly experienced underwriting and development teams.
- · Rapid expert response.



#### **Claims First**

- Emergency assistance via AIG Travel.
- Complete alignment of claims and assistance services.



#### **Driving Multinational**

- Outstanding multinational capabilities to drive growth of global GPA programmes.
- Deep underwriting expertise across global countries and jurisdictions.



#### People Risk

- Leading the evolution of GPA and Travel insurance as client concerns evolve.
- Concerns widening from medical risks to security related "people risk".

## Our Group PA & Travel Team

Sahar Al Farra

Head of Retail (A&H, Travel and Warranty), GCC & North Africa T: +971 4 601 4573 M: +971 56 676 4411 E: Sahar.Farra@aig.com Sarp Alkis

Head of Underwriting, Accident & Health and Travel GCC & North Africa T: +971 4 509 6181 M: +971 56 682 8614 E: Sarp,Alkis@aig.com

This document is intended for marketing purposes only. Terms and conditions apply.





## **Underwriting Sweet Spots**

#### Preferred Insurance Lines



Multinational programmes for **ALL** traditional insurance lines and emerging lines such as Cyber and A&H



#### Preferred Client Size



Multinational clients of **ALL** sizes from:

1 or 2 Overseas Operations

Global Conglomerates



#### Preferred Client Sector

Multinationals in **ALL** sectors including:

P Distribution & Logistics

All Service Sectors

**★** Utilities

**ALL** GEOGRAPHIC LOCATIONS

#### AIG Multinational Differentiators



#### **Expert People**

Our local multinational team are on hand to help. Clients and brokers value the ease of calling an individual expert to resolve issues across a programme.



#### **Global Network**

Our global network of strong and well established AIG local offices throughout the world, in combination with our top-tier global network partners, means we can issue policies and service multinational clients in 215 jurisdictions.



#### **Proactive Servicing**

Our multinational end-toend process is designed to deliver timely local policy issuance, contract certainty, regulatory compliance, country alignment and early allocation of premiums. Our process creates time efficiencies and ensures sophisticated claims handling with no gaps in local policy coverage.



#### Worldwide Claims Expertise

With over 6,000 claims professionals across our global network, our clients have comfort that in the event of a loss, AIG will be on-site to meet their needs. Payments are made incountry where possible and clients can customise their claims handling instructions to ensure global consistency.



## Multinational Opportunities

Using our multinational and alternative risk management capabilities, we work with clients and brokers to produce bespoke multinational solutions. This allows our broker partners to respond to a wide range of multinational opportunities across all lines, sizes, sectors, and geographies worldwide.



## Programme Tools

A range of tools gives multinational clients and brokers access to all the information for effective global program management directly to all devices. This includes the MyAIG portal with daily updates, drilldown views of portfolio performance and our global, online, ondemand claims analysis.

### Our Multinational Leaders

Minas Hatzidakis Head of Multinational, GCC & North Africa T: +971 56 409 5211

M: +971 4 509 6236 E: Minas.Hatzidakis@aig.com



## AIG Client and Broker Engagement

The AIG Client and Broker Engagement Team is committed to working with our broker partners to deliver the best possible experience for clients; whether it's helping them better understand the risks they may face, how their policy stands up to these and most importantly how they can seek to avoid or mitigate against these risks in the first place.

## AIG Broker Academy

The AIG Broker Academy aims to provide participants with the latest product and market knowledge to ultimately help you better serve your client's needs. We'll provide tools to help save time, improve service experience and aim to grow your business. We are very committed to making it easier for brokers to do business with AIG. For more information, please get in touch with your AIG business development contact.

## Our Distribution Leaders - dedicated to help

Joseph Bejjani Head of Distribution, GCC & North Africa M: +971 50 568 8368 E: Joseph.Bejjani@aig.com Fady Khawam
GM, Morocco and Head of
FAC Reinsurance Distribution,
Francophone & Arab Africa
M: +212 7 72 22 2220
E: Fady.Khawam@aig.com

Meryem Aykal FAC Reinsurance Director, Turkey & CIS T: +971 4 5096252 M: +971 50 277 7203 E: Meryem.Aykal@aig.com George Abi Rached
FAC Reinsurance Director,
GCC & Levant
M: +971 54 289 5287
F: Georges Abirached@aig.com

AIG MEA Ltd
The Exchange, Level 2, Unit 203, DIFC,
Dubai, United Arab Emirates

For more information, please reach out to your AIG distribution leader